

# INTERNATIONAL HEAD OFFICE Catholic Health International moved

A NEW HOME FOR CATHOLIC HEALTH

Catholic Health International moved into its newly renovated offices on August 1st, 2018. The former Bank of Montreal building was purchased to provide better functioning space for our operations. It is also the home of the Catholic Health Association of New Brunswick.

The office is centrally located in the heart of downtown Miramichi East, with ample parking and easy access. It is wheel chair accessible.

Our boardroom will be available to other organizations and has video-conferencing capabilities.

If you are in the Miramichi area, please stop in for a visit, we would love to show you our new space!

Our new address is:

1710 Water Street

Miramichi, NB E1N 1B4

Phone: 506-778-5302

Fax: 506-778-5303





#### **EXECUTIVE ASSISTANT'S TRAINING**

A training session is being scheduled for early 2019, in Montreal, at the Delta President Kennedy. The session is open to any Executive Assistants, or Administrators along with any CEO's, Facility Managers, or Facility Representatives that wish to attend. Contact Eileen Bowes for additional information: ebowes@chpchi.com

PLENARY LEADERSHIP SESSION—April 25-26, 2019, Delta President Kennedy, Montreal

2019 is the year for the Plenary for CEO's, Executive Directors, Facility Managers and Facility Representatives, along with the Board/Advisory/Trustee Chair.

Catholic Health International is committed to perpetuating the healing ministry of Jesus in the spirit of the founding Sisters

# Catholic Health Association of New Brunswick

### **Annual Meeting**



The Catholic Health Association of New Brunswick held its annual conference at the Rodd River Inn, Miramichi, NB on September 20 – 21st. The theme of the conference was "Cultural Competence: An ongoing quest". Keynote speakers Included (top to bottom) Sr. Annelle Fitzpatrick, Michele Parent Bergeron and Isabelle Wallace. The conference began with a performance of the Miramichi and Richibucto Sistema Orchestra and a presentation by their COO, Don Matheson.





Catholic Health Association of Ontario

Association Catholique de la Santé de l'Ontario

#### **CHAO Annual Conference**

The Catholic Health Association of Ontario recently held its Annual Conference in Toronto at the Marriott Bloor Yorkville Hotel, on September 27th and 28th. The theme of the conference was "Catholic Healthcare: Living Our Mission".

Keynote speakers indicated that competence and compassion go hand in hand and that high performance organizations are based on values and mission, where patients/residents and staff look for compassion, trust and hope. They also noted that accountability, team building and understanding the importance of generosity and strength in leadership are key components of success. Catholic Health International was well represented by our Ontario Facilities, among the panelists were Dr. David Pichora, CEO of Hotel Dieu Kingston and Janice Kaffer, CEO of Hotel Dieu Grace Healthcare, Windsor, who were outstanding in their presentations and made us proud.

#### Catholic Health International's Volunteer Excellence Award



L-R: Recipient, Nellie Frenette receiving her award from Advisory chair, Rita Labrie.

Hôpital l'Enfant Jesus in Caraquet, NB, presented Nellie Frenette with the CHI Volunteer Award during Volunteer week in April. Ms. Frenette has volunteered with the Pastoral Care Committee for the past 24 years. She is always smiling and willing to help out . She is also involved in many other organizations in the community. Congratulations Ms. Frenette and thank you for all you do!

If you have someone you would like to nominate, please contact our office.

# MISSIONING CEREMONY FOR NEW LEADERS WITH CATHOLIC HEALTH INTERNATIONAL



L-R: Sr. Anita Holmes, Board Chair, Renée Morrison, Kathi Hurley, Andy Barth and Dr. Robert Stewart, President & CEO.

At the Leadership Session held in Montreal in the spring, three new leaders were welcomed to the CHI Family with a Missioning Ceremony. Renée Morrison is the Executive Director at Le Foyer Notre-Dame-de-Lourdes in Bathurst, NB. Kathi Hurley is the Facility Manager at St. Joseph's Hospital in Saint John, NB and Andy Barth is the CEO at Aspirus Langlade Hospital in Antigo, WI. Congratulations Renée, Kathi and Andy!

### **IMPORTANT DATES AND EVENTS!**

October 1—4, 2018 Catholic Leadership Formation—Module 1
—French Program

May 28—31, 2019 Catholic Leadership Formation—Module 2

Fall 2019—Date to be determined— Catholic Leadership Formation— English Program—now taking registrations.

October 17—19, 2018 CHI Leadership Session , Hotel Dieu Grace Healthcare Windsor, Ontario

May 15-17, 2019 CHAC Annual Conference, Banff AB

**CHI Board Meeting Dates:** 

 November 14th, 2018
 December 12th, 2018

 January 16th, 2019
 February 13th, 2019

 March 20th, 2019
 June 5th, 2019

April 25th - 26th 2019—Plenary Leadership Session—Delta Montreal June 19, 20 and 21st, 2019 CHI Annual Corporate Meetings



## Catholic Leadership Formation Program Goals:

- Create a space for reflection that enables a person to better know one's self and one's call as a leader within a Catholic organization.
- Expand one's ability to articulate the unique role of Catholic health and social services in contemporary society.
- Enrich one's vocabulary to better articulate the Church's mission in health and social service.
- Understand the rich heritage of Catholic social teaching.
- Ensure the on-going development of Catholic health and social services by mentoring leaders.

Registrations are now open for the Fall 2019 English Program.

For additional information contact our Director of Education Services, Heather Oakley: hoakley@chpchi.com



# Values Integration Appraisal Process

Highlighting the values that guide and inspire our organization to be a compassionate Catholic health care facility.

2018 has been a busy year for the VIA Process and our CHI facilities. Site visits happened at Hotel Dieu Grace Healthcare in Windsor in January, at St. Joseph's Continuing Care in Cornwall in April and at Hôpital-Stella-Maris-de-Kent in Sainte Anne-de-Kent in June. During these three surveys over 500 people participated by filling out the on-line survey and approximately 150 were part of focus groups during the site visit.

One theme that was evident in all three surveys was that of change. These facilities have experienced a great deal of change in the past years yet still were able to maintain strong emphasis on mission, vision and values. One staff member who participated in the process noted "people who work here treat everyone as their family and that is why our clients feel welcomed." A patient/resident was very pleased to be involved in the survey and the site visit and noted "I love it here... staff live the mission. This is my number one choice."

As part of the VIA Process assessors work with the local coordinator and the leadership team at the facility to explore the areas of Values Driven Holistic Care, Spirituality, Community Relations, Communication, Employee Relations, Mission Integration and Ethical Practice. The Assessors then give feedback to the facility on these themes with an emphasis on areas to celebrate and suggestions for growth

The VIA Process is currently underway at St. Joseph's Hospital in Dalhousie, NB and St. Bernard Hospital in Chicago. We are very proud of the work that is being done in our facilities.

Assuring values in Catholic health care.